



Service de transport de

Wellington – Dufferin
Student Transportation Services

Transportation FAQ for Parents- TF014

IS MY CHILD ELIGIBLE FOR TRANSPORTATION?

- Transportation is assigned according to STWDSTS policy 002 - Transportation Eligibility.
- Your child must live within the school's attendance boundary **and** live further from school than the maximum walking distance assigned to your child's grade level in order to qualify for transportation.
- Go to www.stwdsts.ca/home/policies/ to access all STWDSTS Transportation Policies.

HOW CAN I FIND OUT IF MY CHILD IS ELIGIBLE TO RIDE THE BUS?

- Please visit www.findmyschool.ca to determine your child's eligibility.
- You will be required to enter your exact municipal address (house number, street name, and municipality).

HOW AND WHEN WILL I BE NOTIFIED OF MY CHILD'S BUS SCHEDULE?

- During the late spring and summer, STWDSTS plans and updates bus routes for the upcoming school year.
- The BP Web Parent Portal will be accessible to parents the 3rd week in August. This is communicated in our newsletter.
- Parents can view transportation information and sign up for bus notifications at www.findmyschool.ca.

WHAT IF MY CHILD IS TO BE PICKED UP AND DROPPED OFF AT A CAREGIVER?

- Transportation will be provided in accordance with STWDSTS policy 034 - transportation for child care.
- Your child's address **and** your caregiver's address must be within **your** child's school attendance boundary **and** meet the distance criteria to be eligible for transportation.
- Provide your school with this information at the time of registration and follow up with a phone call to STWDSTS (519-824-4119) in May to ensure this alternate address has been received.

CAN MY CHILD BE PICKED UP AT HOME AND DROPPED OFF AT THE CAREGIVER?

- Transportation will be provided in accordance with STWDSTS policy 034 - Transportation for Child Care.
- Both addresses must be eligible for transportation to your child's school and there must be room on the alternate bus. The pick up and drop off addresses can be different but must be

used consistently every day of the week - example, one address can be used for pick up all the time, and a different address for drop off all the time.

CAN MY CHILD BE TRANSPORTED TO THE BEFORE SCHOOL PROGRAM OR BE TRANSPORTED HOME LATER BECAUSE HE/SHE IS IN THE AFTER-SCHOOL PROGRAM?

- Transportation is not provided for the before or after school programs.

MY CHILD IS ENROLLED IN THE BEFORE SCHOOL PROGRAM. IF BUSES ARE CANCELLED IN THE MORNING WILL MY CHILD BE TRANSPORTED HOME AFTER SCHOOL?

- If buses are cancelled in the morning, they do not run in the afternoon.

IF I CHOOSE TO HAVE MY CHILD ONLY ATTEND CLASSES $\frac{1}{2}$ DAYS CAN HE/SHE BE TRANSPORTED AT MID-DAY?

- Mid-day transportation is not provided.

WHAT SHOULD I DO IF MY ADDRESS CHANGES DURING THE SUMMER?

- STWDSTS accepts all address change information from the school as updated in the school's student information systems.
- Please contact the school with your updated address information so that can be updated in the school's student information system so that it updated in STWDSTS transportation system.
- **Please be advised that it can take several weeks to make a change in September after school starts.**

WHAT SHOULD I DO IF MY CHILD'S BUS IS LATE?

- You need to know the name of the bus company that transports your child and the bus route number.
- Go to www.stwdsts.ca and click on the Bus Delays icon to view a list of reported bus delays. If your child's bus is not listed call your bus company directly.

HOW DOES THE SCHOOL KNOW WHICH BUS MY CHILD RIDES?

- All schools have access to current bus lists from STWDSTS.
- In addition, STWDSTS prepares transportation tags for each kindergarten and grade 1 student to wear which includes their name, bus route, and bus stop information.

DO I NEED TO MEET MY CHILD WHEN THEY GET ON/OFF THE BUS?

- Parents need to make arrangements for their child to get to and from their bus stop safely.
- Junior Kindergarten, Senior Kindergarten, and Grade 1 students must be accompanied to the bus stop and met at the bus stop in accordance with STWDSTS policy 015 - primary protocol.